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TERRITORIAL POLICING

Ms Shantelle Clarke
DS Laser Clinic Ltd
758, Harrow Road,
Kilburn
NW10 5LE

Your Ref: 35548

Our ref: 01QK/4458/25/3122NW

NW BCU Licensing Department - Brent

Wembley Police Station 603, Harrow Road Wembley HAO 2HH

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Date: Sunday 17th of August 2025

Police representations to the application for a new Premises Licence for 'DS Laser Clinic Ltd, 758, Harrow Road, Kilburn NW10 5LE '

Police certify that we have considered the application shown above and wish to make representations that the likely effect of the grant of the application is detrimental to the Council's Licensing Objectives for the reasons indicated below.

Police are of the opinion that the risk to the Council's objectives can be mitigated by removing the requested variations or attaching conditions to the Licence as shown below. If these conditions were accepted in full, police would be in a position to withdraw their representations.

Officer: PC Phil Graves
Licensing Constable 3122NW

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a new premises licence under section 17 of the Licensing act 2003. The Police representations are concerned with all four of the licensing objectives, namely:

- The prevention of crime and disorder;
 - Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

The Application

The application is to add the sale of alcohol to customers attending DS Laser Clinic on the Harrow Road. The applicant details how this would only be to a very small number of customers during trading hours of 10.00 to 19.00 hours Monday through to Sunday.

With the appropriate conditions in place that only alcohol is supplied / sold to customers attending the clinic police will support the application.

Personal License Holder

The sale of alcohol to drunken people and children is a major concern to Police and highlighted in the governments Alcohol Harm Reduction Strategy. Those who sell or provide alcohol should be fully aware of the legislation and issues around alcohol and should be fully trained to a national standard.

Closed Circuit Television (CCTV)

Good quality CCTV is a basic requirement to help deter and detect criminal activity for all reputable license holders. Therefore, a decent quality CCTV system is an essential tool and should be installed and maintained in accordance with Home Office Guidance. The system should be fully operational during the hours of business, with a member of staff present who can operate and if required download footage upon request of the police or other recognised authority.

Notices should also be displayed advertising the presence of the CCTV to help promote a secure and safe working environment.

Police Representations

Police require the following points should be added as conditions on the premises licence as below:

- 1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for <u>31 days</u> and shall be made available to police and authorised Officers from Brent Council upon request.
- 2. CCTV camera shall be installed to cover all the entrances and exits of the premises
- 3. A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open for trading. This staff member shall be capable of making copies and downloading any footage immediately requested by the police of authorised Brent council officials.
- 4. The CCTV system shall display on any recordings the correct date and time of the recording.
- 5. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises and all areas where alcohol is sold from.
- 6. A suitable intruder alarm complete with panic button shall be fitted and maintained.
- 7. A 'Challenge 25' policy shall be adopted and adhered to at all times.
- 8. An incident log shall be kept at the premises and made available for inspection on request to an authorised officer of Brent Council of the police, which will record the following:
- a) Any complaints received.
- b) Any incidents of disorder.
- c) Any faults in the CCTV system.
- d) Any visit by a relevant authority or emergency service.

Any inputs recorded in this log shall be done within 24 hours of the incident

9. A refusal book detailing date and time of the refused sale (of alcohol), the name of the person refusing the sale and a description of the person attempting to purchase alcohol, shall be kept and maintained and made available for inspection by authorised officers from Brent Council or the police.

Any inputs recorded in this log shall be done within 24 hours of the incident

- 10. Training records of all staff that sell or serve alcohol shall be kept. This training shall be done at least once a year for each individual staff member. The training records shall detail: -
 - (a) Staff member's name, signature and date
 - (b) Name of person providing the training
 - (c) Training on use of the incident log
 - (d) Training on refusal of sale
 - (e) Training on challenge 25 policy
 - (f) Training on the use and downloading (providing copies) of the CCTV system
- 11. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 12. The maximum number of people within the premises including staff and customers shall be fifteen (15) people.
- 13. Only customers attending the clinic shall be served alcohol. There shall be no sale or supply of alcohol to any other person(s).
- 14. Customers shall not be knowingly permitted to leave the premises in possession of open containers of alcohol as defined on the plan submitted with the operating schedule to and approved by the Licensing Authority.
- 15. Acceptable proof of age shall include identification bearing the customer's photograph, date of birth and integral holographic mark or security measure. Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport. No ID No delivery.
- 16. There shall be no self-service of alcohol on the premises. Alcohol shall only be supplied / served by staff at the venue

If the above conditions are met in full, police would be able to withdraw representations.

Yours Sincerely,

PC Phil Graves 3122NW NW BCU - Brent Licensing Philip.Graves@met.police.uk